

## Cold Springs Board of Directors

February 18<sup>th</sup>, 2021 Minutes

### **Call to Order/Roll Call**

- Call to Order: 5:05
- Directors Present: Greg, Mike, Lynda, Chris W, Chris B, Shaun
- Directors absent: Tom Goldie.
- Others present: Tom Hazlett, Russ Hasemeier, Chris Mitchell, Nathan Henderson

**Approval of Minutes-** They were approved electronically.

### **General Managers Report**

- Chris informed the board of the COVID update that on March 1<sup>st</sup> there is a possibility we move to an Orange Tier, which would allow 25% capacity inside.
- Chris and Nathan gave the clubs membership update, and the board was excited to hear memberships continue to come in.
- Chris gave the website update and suggested the board look at all the updates and changes, Chris also wanted to make sure if they see something, they feel could present better to let me know.
- Chris and Nathan presented the online tee time system update, the board was excited but is deferring until Fall 2021.
- Nathan gave an update on K-12 Solar, and let the board know in the March board meeting there will be a presentation from K-12 Solar.

### **Financial Report**

- Nathan presented the financials the board was extremely happy with the outcome for the month of January 2021.

### **Comment Cards**

- Darin Darr's daughters bridal shower, Chris reached out the next day to Darin explaining the boards position on opening inside, Darin was fine with the outcome and found another venue for the event.

- Stuart Hornsby letter to the board thanking the entire staff for making his family's experience at the club so enjoyable. I mentioned I would make sure all the staff members get a copy.

### **Old Business**

- Employee Handbook was deferred until the March meeting.
- Newly created memberships published in policies, Tom Hazlett did a fantastic job we the board made a few changes which Tom will update, and Nathan will post on the website. Tom thanks for all your work.
- Chris gave an update on Red Hawk corporate memberships they are sending out a notice to all their team members and Chris will update the board in March.
- Chris gave the board an update on the website they were pleased with the improvements we have made.
- Chris gave an update on the marketing plan and will get back to the board in March.

### **New Business**

- Chris and Nathan have looked at the financials and it makes sense for the club to bring in 10 more Club Carts, the board agreed to proceed.
- Nathan gave the board an update on buyouts there have been 3 with one in the waiting.
- Chris discussed that the club has some maintenance issues coming up, the bridge on number 4 needs repair, the doors to the pump house need repair, Chris is working with Doug on the repairs. We are also looking at getting a construction dumpster to clean behind the red barn on number 10.
- Chris will schedule a new member orientation in March.
- The board asked Nathan to investigate Jonas to see if they can count rounds by membership type, Nathan will report his findings in March.
- The board will discuss membership referrals and payment at next month's meeting.
- The Private Club Network will be used in promotion when selling memberships.

- Once we get the inside of the club open for members and guest, we will start sending out consistent communication regarding what is happening at the club weekly.
- Chris will meet with Doug and his crew to make sure the course bathrooms are kept clean.

**Adjournment: 7:15**