

Cold Springs Board of Directors

May 19th, 2021 Board meeting minutes

Call to Order/Roll Call

- Call to Order: 5:00
- Director's present: Lynda Vernon, Shaun Verner, Greg Witherow, Mike Worley, Chris Whitaker, Tom Goldie.
- Director's absent: Russ Hasemeier
- Other's present: Chris Mitchell, Nathan Henderson, Tom Hazlett

Approval of Minutes- Approved electronically.

New Business

- SOLARHUT presentation with President Luke Miller, and Sales Manager Meghan Stimmler was first on the agenda. The board of directors will do some research and will defer their decision until the next meeting June 16th.
- Chris discussed the current staffing situation at the club, mentioning he is still planning on hiring another line cook, and bartender.
- The new heating and air unit was discussed, and the payment will be paid in two instalments.
- **Chris shared with the board that Kevin Arnold is making a sign which will be mounted on a pole for the Carter's generosity.**

General Managers Report

- Chris touched on membership updated, we continue to sell memberships, Tom Hazlett, and Greg Witherow mentioned we need to get our club face book account going, start posting events, Nathan and Tom H will work together in the next few weeks.
- Chris mentioned that we are starting to have our weekday functions come back to the club, which has generated increased income in both food and beverage.
- The board was pleased with the new awning, and the triangle will be added within the next week.

- Chris briefly discussed the Men's Invitational we have had several comments on how efficient and professional the event was. We look forward to next years.

Financial Report

- Nathan and Chris presented the financials, we had a very profitable April, and the board approved.
- The IRS update was discussed, Nathan and Chris had a meeting earlier with Tom Goldie, Tom Hazlett, and Charles Caldwell, and have a plan moving forward, we are looking for escalation points with Paychex to correct their reporting discrepancies.

Comment Cards

- **Chris discussed a comment card suggesting we have one newer member orientation, Chris will schedule this soon, and Greg suggested we invite all new members that have joined in the last 6 months.**
- **A member also submitted a comment card that the staff need to pay attention to members letting their children drive the cart, Chris said he would meet with golf shop staff to discuss.**
- **Tom Hazlett recommended that we have "Appreciation Days" for Healthcare Workers, Teachers and First Responders, Chris will investigate a date this summer for the event.**

Old Business

- **Chris decided on not bringing an outside person to marshal the golf course, and we will meet with Tyler to set up a staff marshalling program.**
- **Chris and Nathan will review the employee handbook and have a final document by the June meeting.**
- **Strategic Planning/ Member Survey, Tom G wants a member survey sent out to the membership by the July 1, Nathan suggested we use Constant Contact, and all the board members will work on questions to ask in the survey to discuss in the June meeting. Also, Mike W suggested we have a separate comment section in the survey as well the board agreed.**

- Also, we are looking into solving the phone system inadequacies Nathan is pursuing options with our phone system provider.

Committee Reports

- None were submitted. Tom H mentioned that the Greens Committee is meeting Thursday 20th at 2:00 and plans on review their course tour, and Lynda mentioned that the tree on #15 should be trimmed back to avoid any danger to our members or guest. Tom H said he would bring this up at the meeting.

Adjournment: 7:02