

Cold Springs Board of Directors

June 16<sup>th</sup>, 2021 Working Board Meeting Minutes

**Call to Order: 5:00**

**Directors present: All**

**Directors absent: None.**

**Others present: Tom Hazlett- Heidi Caldwell- Nathan Henderson**

**Approval of Minutes approved electronically.**

**New Business:**

- Lake Earl was discussed the board had several ideas as to the future of the lake, they have decided to kick it back to the Greens Committee, but they did decide they are not in favor of a \$30,000 repair. They also will look at other options, one was filling it up with dirt. Further discussion to follow.
- Staffing update, Chris mentioned he is still looking for 2 bartenders, and one line cook, staffing has been difficult we will continue to advertise for new staff.
- Modified hour of operation, the board is in favor of not closing the kitchen, bar, or cart service early. They discussed the working members that come to the club later in the day deserve to be able to enjoy the club with operations being open.
- Membership marketing update, Chris and Nathan discussed they are working with Tom Hazlett on getting our club face book account up and running, Nathan also mentioned we are currently using the Mountain Democrat as an advertising tool and are seeing success.
- Tree removal, Chris gave an update regarding the trees that have been removed, and the board has given Doug the approval to remove all dead trees as soon as possible.
- Heidi Caldwell discussed the WGANC tournament held at the club on May 24<sup>th</sup>. Heidi informed the board, that in her view the event was poorly run. Chris agreed we should have been more prepared and in the future Tyler and or Chris will be on site and assured the board and Heidi that the club recognizes its mistakes and will correct them in the future.

## General Manager Report

- Membership sales, Chris presented the membership count, and reported that since March 23<sup>rd</sup> we have sold 16 new proprietary memberships.
- Marshall Tournament, Chris discussed the event to be held Friday 25<sup>th</sup>, he mentioned they have a field of 120, and are also having dinner to follow. Tyler sent out a member notification that the course will be closed that day.
- Chris reported on the Senior Club Championship, and Team Play, we had great turn out for the Seniors, and our Saturday team defeated Lake of the Pines.
- Chris noted that Doug and his crew have kept the course in great condition, the board agrees that Doug does a great job.

## Financial Report

- Nathan and Chris presented May's financials; the board approved.
- **Nathan gave an IRS update all the proper documents have been filed, and thanks to both Nathan and Charles.**
- **Steve Miller said the audit should be complete by July, and that the club will not have any late fees for the delay caused by Steve in filing.**

## Comment Cards

- The five some policy has been reversed we have had several members comment saying they do not agree with the new policy. The board has decided to allow 5 some, they must keep up with our 4-hour pace of play policy. The golf shop will set up a more constant marshaling program and focus on Sundays.
- Chris reported that the bathroom complaint was during happy hour, he took care of the situation.

## Old Business

- **Chris and Nathan will have the new handbook ready for our employees to sign and receive the revised copy. Once again, a big thanks to Lynda.**
- **Nathan has been given the approval to contact the solar company, the board is interested in making a change to solar power. Russ made a**

**motion to have the company draw up a preliminary contract, and it was seconded by Shaun, and approved by the board.**

- **Tom Hazlett discussed the club having an appreciation day for our first responders, teachers, and police, Chris is working on a date for this event.**

#### **Committee Report**

- **Tom Hazlett had comments on the dead tree removal and has suggested Doug line up the company to remove all dead trees on the course. He also suggested we have the tree on 15 limbed to take some weight off the tree we are hoping this will keep the tree alive and, it is a safety issue. The board approved the extra money to take care of the project.**
- **Russ is heading up the Member Survey, Nathan and Chris will work with him on completing the questions to the membership.**

**Adjournment: 7:24**