

Cold Springs Board of Directors
March 20st, 2024, Board Meeting Minutes

Call to Order: 5:00 pm

Director's present: Lynda Vernon, Jeff O'Donnel, Patrick Blake, Brian Poulson, Bob Wynn, Pat Worley

Director's absent: Ebon

Other's present: Pam Carlin, Charles Caldwell, Russ Hasemeier, Parker Boulter,

Approval of Minutes: February minutes were sent out and approved electronically.

President's Address: Lynda thanked Russ and Michael for their service over the last years. She then welcomed new Board Members Pat Worley and Bob Wynn

- 1. Member Correspondence:** Member comments received from Marc Glynn and Nick Webber.
 - a. Much discussion on Nick's email regarding regular movement of tees and pin placement. Parker stated that he has spoken with the maintenance staff and will involve the Golf Pro in an effort to reiterate the importance of moving the pins and tees, particularly on a daily basis during tournaments.
 - b. Discussion on member involvement on committees and the process for utilizing committees' various recommendations.
- 2. Financial Report:**
 - a. **January Financial Update:** See Financial Statement Highlights Feb. 24th.
- 3. Capital Spending Plan:**
 - a. The LRP Committee and G&G's committee both submitted 5-year plans to the board. The board was again asked to review the submitted items, prioritize which projects will be approved and the proper timelines for them. Lynda asked that each board member have their input on A

General Manager's Report:

1. Committee Updates:

- a. Greens Committee and Long-Range Planning committees:**
 - i. waiting for Board feedback. See above.
- b. Tournament Committee:**
 - i. A lot of member feedback on the invitational tournament.
 - ii. Some members are concerned about the cost and large field that may affect the pace of play.
 - iii. Parker advised that Sean Glyn will oversee tee and pin movement.
- c. Handicap Committee:**
 - i. Did not meet.
- d. Social Committee**
 - i. Did not meet. However:
 - 1 Band Nights are being scheduled for April through October.
 - 2 The hours of operation for the restaurant will be changing. Breakfast will be limited to quick and available items Tuesdays through Thursdays. The bar will have them for purchase.
 - 3 The new head chef is Jason Clevenger. Welcome Jason! Range to be completed the first week of April.
New website and mobile app to go live around the end of May.
- e. Discussion on a new policy to address members requests for temporary suspensions of dues during injuries or illnesses. Tabled until next meeting.**

Old Business:

1. Strategic Plan:

Lynda had requested each board member bring three ideas/desires each for future strategic planning.

- a. Jeff O'Donnel:

- i. New Member Orientation
 - ii. Course maintenance
 - iii. Move cart washing area.
- b. Pat Worley-
 - i. Membership engagement. Would like to see a process for allowing members to volunteer for projects. “Currently there is no easy way for members to engage.”
 - ii. Concern regarding food service consistency and quality.
 - iii. Concern regarding bathrooms not consistently clean.
 - iv. Would like to see Sips and Tips return.
- c. Bob Wynn-
 - i. Would like to see investment in 2nd cut improvement, as well as tees and greens.
 - ii. Also interested in moving the cart washing area.
- d. Charles-
 - i. Concerned about financial security long term.
 - ii. Debt management.
 - 1. IE; Solar Loan
 - iii. Succession planning and redundancy for all positions.
- e. Russ-
 - i. Bylaws need to be updated. They were written at a time when the Membership was full. Given our current status, the bylaws are not consistent with transfer and sales procedures.

2. Board Member Orientation Packet:

- a. Parker to provide board members (particularly the new board members) with a packet next month.

3. Board Member Code of Conduct Policy:

- a. Discussion regarding the need for a specific Board Code of Conduct. It was decided that the Member Code of Conduct Encompasses the board and was sufficient.

4. 2024 Club Policies:

- a. Parker had distributed by email copies to each board member. Lynda requested each Board member review them and then approve them by email.

5. Board Member Harassment Training:

- a. A link was sent out by Parker for each Board Member to complete the required harassment training. Lynda requested all Board Members complete the training online by Aril board meeting.

New Business:

1. Parker:
 - i. We will be getting GPS units on the fleet carts at no charge from a new company.
 2. Jeff
 - i. Concerned about the quantity of carts we will be leasing when our current contract expires.
 1. Members should be required to double up in fleet carts, as this will reduce wear and tear on the course and carts.
 2. Wants roof tops cleaned. Concern about fire hazard and insurance issues.
 3. Received input from Senior Members complaining about the Invitational sign up process. They do not agree with Proprietary Members getting a couple days of priority sign up.
 3. Brian
 - i. Would like to see couches and fire pits on the range when it reopens.
 4. Parker
 - i. The ball machine will be going away. To be replaced by a “Bag Tag” system.
2. **Executive Session:** The board broke into executive session to discuss a Tax matter with Charles Caldwell.
 3. **Adjournment:** 7:34 p.m.